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## 2022 Seasonal Pitch Agreement

**Pitch Fees:** £2,860.00 (includes VAT) to secure your reservation a deposit of £800.00 is required. The £860.00 will be deducted from your final balance. If the booking starts within 8 weeks, then full payment is required. A refundable security bond payment of £500 is also required at time of booking (T&C apply)

**Season:** Your seasonal pitch fee covers the use of the pitch during season only, from Fri 1<sup>st</sup> April – Fri 30<sup>th</sup> Sept 2022.

### Caravan/Motorhome owner (you)

**Lead Name:** \_\_\_\_\_ **2<sup>nd</sup> Occupant:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Post code:** \_\_\_\_\_ **Tel:** \_\_\_\_\_ **Mobile:** \_\_\_\_\_

By accepting a Seasonal Pitch you agree that you have **read, understood and will adhere to**, the Terms and Conditions of this Agreement. We reserve the right to change these terms and conditions at any time, and you agree to abide by the most recent version.

I, certify that I have read and understood the seasonal pitch terms and conditions and agree to be bound by them. I also confirm that I will be using the pitch for recreational purposes only.

**Please sign here:** \_\_\_\_\_ **Print name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Type of Unit:** \_\_\_\_\_ **Unit Length (M)** \_\_\_\_\_ **Unit Width (M)** \_\_\_\_\_

**Model:** \_\_\_\_\_

**Make:** \_\_\_\_\_

**AGE OF UNIT:** \_\_\_\_\_ Age limit: 15years (Max) or by special arrangement.

**Reg.No:** \_\_\_\_\_ **SEPERATE CAR:** YES/NO (if yes, please provide Reg.No.) \_\_\_\_\_

**AWNING BY SPECIAL ARRANGEMENT:** YES/NO (if yes, please provide Measurements) \_\_\_\_\_

**Up-to-date fire extinguisher, fire blanket, and smoke/carbon monoxide alarms fitted:** YES/NO

### Copies to be held in Site Office

**Valid insurance (Third Party Liability):** YES/NO **Gas Safety Certificate:** YES/NO **Driving licence:** YES/NO

**(Customers must inform the site of any change to the unit, as well as any contact details)**

**DATA PROTECTION ACT –Names and contact details will be stored on computer for administration and for purpose of future mailing distributions by Trenance Holiday Park. We respect your privacy and do not tolerate spam and will never sell, rent, lease or give away your information (name, address, email, etc.) to any third party.**

## TERMS & CONDITIONS

- 1) The tariff is for 2 Adult's occupancy. Occasional/extra **guests** (Adults & Children) pay as per site tariff.
- 2) **NO SUB-LETTING** is allowed. If a member of your family or a close friend is going to use your caravan please let us know for security reasons.
- 3) You may only occupy your pitch for holiday/recreational purposes only. Seasonal Pitches cannot be used as a base for any work/school journeys or for any work, commercial or charitable purpose.
- 4) If you wish to take your unit off the pitch for a period during the season we require your notice at least 7 days prior removing your unit, and the date when you will be returning to the Site.
- 5) A pitch will be provided for your unit on the Park. We reserve the right to move your unit to an alternative pitch if necessary.
- 6) Maximum **unit** size 8m x 3m, awning by special arrangement, all items must fit within your pitch and be in keeping with the rest of the site.
- 7) Cars must not be parked in such a way as to cause an obstruction.
- 8) Due to fire regulations the size of your unit (awning by special arrangement only) must be given at the time of booking. If on arrival your unit exceeds the dimensions given at the time of booking, then we reserve the right to relocate you to another pitch (additional charges may apply). Should there be no availability elsewhere, then we even reserve the right to refuse you a pitch. No refund would be offered.
- 9) Your awning is an additional 'outdoor space' that is **not** designed to house electrical items. Therefore, additional fridges, freezers, cookers and such are not permitted within your awning. In event of failing to comply with this regulation, the caravan owner will be asked to remove the household appliance immediately.
- 10) Your pitch, unit/awning should be kept/left clean and tidy at all times.
- 11) No objects shall be left on or around the unit when the unit is unoccupied. This includes but is not limited to windbreaks, tables and chairs, barbecues, flower pots, lighting (including solar lighting) and ornaments.

## SERVICES

- 12) Seasonal pitches are located in a reserved area of the Park, each pitch is supplied with their own Individual electric meter. Water and grey water drainage points are located adjacent to the pitches.
- 13) All chemical waste from caravan toilets must be disposed of in the chemical waste disposal point provided. Any Caravan Owner (or any other person using their caravan) found to be emptying this waste anywhere else, including the toilet block or any other drains will have this agreement terminated immediately.
- 14) We will ensure the services to the pitch on our land are provided to you (we cannot take responsibility for interruptions in services which are beyond our control)
- 15) Electricity is metered, at the end of the season you will be invoiced accordingly. Metered electricity consumed during season will be charged at the current rate per unit/kwh plus 5% VAT.
- 16) Only gas bottles that fit in the unit gas locker are permitted when the owner(s) of the caravan is not on site. Gas bottles **MUST NOT** be stored anywhere else outside gas locker of the caravan.
- 17) The use of a hose pipe or pressure washer on a seasonal pitch is not permitted. Any multiple water adapters in use will be removed.
- 18) When leaving the site to go home, please ensure that your **GAS** is turned off (disconnected at the regulator), your **ELECTRIC** is switched off (at the hook-up box) and everything is locked away and secure. **ALL AWNINGS SHOULD BE DISASSEMBLED.**

## PARK CONDITIONS

- 19) Some site facilities advertised may not be operating early or late in the season.
- 20) You must ensure children in your party are properly supervised at all times, in all areas of the park including all amenities (toilets, showers etc)
- 21) **NO PETS.** In the interest of all guests, pets are not permitted.
- 22) No open fires, fire pits or generators.
- 23) For the privacy and safety of all persons on the park we do not permit guests to fly drones.
- 24) If in the opinion of the Proprietors any party is guilty of excessive noise, unclean behaviour or conduct prejudicial to the well-being of other visitors/staff; the Proprietors may Re-take possession of the pitch.

## PAYMENTS AND CANCELLATIONS

- 25) **NO REFUNDS** are given for early termination of your stay, we reserve the right to re-let the pitch upon cancellation.
- 26) Seasonal Pitches are **NON-TRANSFERABLE**. If a third party buys your van, then it must be removed from the seasonal pitch. The display of "for sale" notices in your van is not permitted whilst on site.
- 27) A £500 security bond is required. This bond is fully refundable at the end of the hire period. The park owners reserve the right to withhold some or the entire bond for the additional cost of: a) outstanding electricity payment b) breakages c) Items left on pitch d) fail to remove unit from pitch upon termination of agreement.
- 28) Upon departure any items that are left on the Pitch the unit Owner shall incur a charge of £30 per item for their removal.
- 29) At the end of the season and expiration of the present agreement, if we find the unit has not been removed from the pitch and left unauthorised on site, we have the right to make arrangements for removal. Trenance Holiday Park reserves the right to sell the unit at trade price, the owner will be notified in writing prior to this.
- 30) Trenance Holiday Park reserve the right to withdraw the availability of a Seasonal Pitch at any time or to terminate this Agreement without explanation.

## INSURANCE & LIABILITY

- 31) The customer must certify that the unit is subject to an insurance policy that is a minimum of Third Party Liability and that the policy will remain valid for the term of the Agreement. Please supply a copy of your unit insurance for our records. The customer will also undertake to display a conventional "Ministry of Transport" type registration plate on the back of the caravan.
- 32) May we remind you that units are kept on site at the unit owners' risk. Therefore, you are strongly advised that all caravans have a hitch-lock and wheel clamp.
- 33) By bringing your unit on site you accept liability for accidents to yourselves and or loss of, or damage to property within the caravan park. It is your responsibility to fully insure against fire, theft and third party liability. Trenance Holiday Park is not liable for any loss or damage, whatsoever caused to the unit or its content.
- 34) We require a set of keys/alarm codes that apply to your unit, including hitch lock and security devices (all keys to be locked in the office safe) we reserve the right to enter Caravan/Motorhome under special circumstances or emergencies, at any time.
- 35) An annual gas and fire safety check is required for all vans on site. This is a compulsory safety requirement irrelevant of usage. It is recommended you have an up-to-date fire extinguisher, fire blanket, and smoke/carbon monoxide alarms fitted in your caravan.
- 36) Any accidents or incidents must be reported to the site owners.